



## **QUALITY POLICY**

WE AT **TEMA** ARE COMMITTED TO:

- ❖ ENHANCING TOTAL CUSTOMER SATISFACTION BY PROVIDING CUSTOMERS WITH A PRODUCT THAT MEETS OR EXCEEDS THEIR SPECIFICATIONS, PRODUCT STANDARDS AND EXPECTATIONS,
  
- ❖ MEET THE REQUIREMENTS OF QUALITY MANAGEMENT SYSTEM, BASED ON ISO 9001 APPLICABLE EDITION , AND APPLICABLE STATUTORY AND REGULATORY REQUIREMENTS,
  
- ❖ CONTINUAL IMPROVEMENT OF THE EFFECTIVENESS OF OUR QUALITY MANAGEMENT SYSTEM THROUGH:
  - SETTING NEW TARGETS AS QUALITY OBJECTIVES,
  - IMPROVEMENT IN THE PERFORMANCE OF OUR BUSINESS PROCESSES,
  - MOTIVATING AND UPGRADING THE SKILLS OF OUR PERSONNEL.

A handwritten signature in purple ink, appearing to read 'Jalbir Singh', is written over a horizontal dashed line.

**CHAIRMAN AND MANAGING  
DIRECTOR**